

Dear Residents:

Over the weekend an electrical outage at one of our facilities caused Hurondale Booster Station, a backup water supply to start which has stirred up iron sediment in the Twin Lakes Village, Colony Heights, Sierra Heights, and Elizabeth Lake Rd. areas. While the plant did what it was designed to do which is prevent a loss of water pressure, the unintended consequence is rusty water.

The water is safe to drink. There are no known health effects for iron in drinking water. It is unsettling to drink yellow or orange water which is why I have both of our operators out low flowing hydrants to try and flush out the suspended iron. Regular spring hydrant flushing was planned to start next week but we may move that up if we can't get this to clear up. We've been working on this since Saturday. We appreciate your patience while we work on correcting the issue.

Sincerely,

Aaron Potter  
Director, Department Public Services

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